**PARENT & GUARDIAN FAQs**

**Who do I contact if I have questions during the program?**

Our Pre-College Summer Office is the main point of connection for students and families with questions about the program. Our staff will be able to direct you to the appropriate staff to assist you and/or your teen. Our Associate Director, Youth Programs is the lead for academic or instructor concerns and prioritizing students’ educational goals. Likewise, our Pre-College Summer Office is the point of contact for campus life outside of the classroom, including being the liaison for campus resources.

**How can I make sure that my teen is getting the feedback they need on their work?**

Our program is designed for students to receive endless feedback to enhance their skills over the summer. If your teen feels lost in their work, have them reach out to their instructor for guidance. We will also hold a virtual portfolio review event for students to show their portfolio to RISD alumni and admissions officers for feedback.

**My teen is homesick. Who can I connect them with?**

As you can imagine, this is common in the first week of the program. Have your teen reach out to their RA and let them know that they are missing home. Our Resident Advisors attend a week-long training that includes working with youth that are homesick.

**Should they be working on homework outside of class?**

Yes. Students are expected to take time each night to work on their projects from class. The curriculum will require students to practice time management skills and prioritize projects. Unlike subject areas such as math or science, artmaking takes more time for concept development, practicing new materials and methods, and unexpected creative turns in the process.

**Where do I mail packages to?**

Student’s Name  
# Mailbox Number (If you need your student’s mailbox number, the Pre-College Summer Office can look it up for you.)  
20 Washington Place  
Rhode Island School of Design  
Providence RI, 02903

**Can my teen change their room if they find someone else they want to room with?**

Residence Life places students based on the preference indicated on the survey they filled out on their online housing application. If roommates are having trouble navigating their living situation, they should contact Residence Life for mediation. Given the short nature of the program, room switches are only granted in extreme circumstances.

**What does curfew check look like in the residence halls?**

Resident Assistant will take attendance at 10 pm Sunday-Thursday and 11 pm on Friday and Saturdays. Once the student is accounted for they are able to walk the interior of their building, visiting friends and workspaces. Students found to be outside of their building after curfew may be dismissed from the program.

**What do I do if my teen is not calling me as frequently as they used to?**

This is common when students fully engage in the program, attending evening events, meeting new friends and becoming invested in their work. We find it helpful when families set communication expectations at the start of the summer. If you are concerned about your teen’s safety or well-being, call Public Safety to request a wellness check.

**How can I see my teen’s grades during the program?**

We encourage students to keep open communication with their families about their grades and class attendance. Due to the Family Educational Rights and Privacy Act of 1974 (FERPA), we cannot release information that lives with a student record unless the student has signed and submitted a FERPA waiver through the online student dashboard.
My teen called me with an issue. What can I do?

There is always someone on campus to help students navigate their concerns. This summer gives teens the framework to increase their independence. Encourage your student to reach out to one of our key campus offices found on the back of this handout.

What does the community for commuters look like?

We have a special Commuter Welcome and Social on Saturday, June 24 from 6:30 pm–7:30 pm to kick the summer community off together. Evening activities and off-campus trips are open to commuting students. Commuters are also welcome to socialize in residential spaces as long as they are accompanied by a residential student from that building.

SUMMER CALENDAR HIGHLIGHTS

Move-In & Program Check-In  
Saturday, June 24 8:30 am–2:30 pm

Student Orientation  
Saturday, June 24 3–5:30 pm  
Sunday, June 25 2–4 pm

Beyond the Studio Talks  
Pre-College Orientation 2.0  
June 27 5:30–6:30 pm

Applying for College Scholarships  
July 11 5:30–6:30 pm

RISD Student Admissions Session  
July 18 5:30–6:30 pm

Student Trips, Activities & Events  
Explore Providence  
July 1 | Providence, RI

deCordova Sculpture Park  
July 8 | Lincoln, MA

RISD Farm Beach Day  
July 16 | Barrington, RI

Artist Ball  
July 21, 7 pm | Upper Quad (Tent)

Virtual Portfolio Reviews  
August 16 & 17 (details to follow)

End-of-Program Events  
Fashion Show  
July 27, 5 pm & 7 pm

Majors Exhibition  
Opening Night: July 27, 5–8 pm

Foundations Exhibition  
Opening Night: July 27, 5–8 pm

Film/Video & Animation Screening  
July 27, 5:30 pm

Exhibition Artwork Pick-up  
July 28, 2:30–5:30 pm

Parent/Family Admissions Session  
July 28, 1–2 pm

Please visit precollege.risd.edu/admitted-students/#welcome-materials for the full events calendar.

CAMPUS CONTACT INFORMATION

PUBLIC SAFETY, 401 454-6666
Patrolling campus on foot, bicycle and in distinctively marked cruisers, the members of RISD’s Public Safety team work 24/7 to maintain a safe environment for RISD students. Public Safety Officers are trained EMTs and can respond to emergency situations on or near campus.

emergency.risd.edu
In the event of a major campus-wide emergency, up-to-date information and alerts will be posted to emergency.risd.edu.

Pre-College Summer Office, 401 454-6551
This office is the primary point of contact for the program for students, families and campus partners.

Mon–Fri 8:30 am–5 pm

Residence Life, 401 454-6650
Staff are trained extensively to advise students and provide educational and social community building events.

Mon–Fri 8:30 am–4:30 pm

Health Services, 401 454-6625
Student’s Health Center fee includes access to confidential healthcare services, including RN triage for first aid, acute care visits and referrals to specialists. Students should call in advance to make an appointment.

Mon–Fri 8:30 am–4:30 pm (Monday evenings by appointment only)

Counseling and Psychological Services
CAPS provides students with relaxation techniques, tools to manage anxiety, and counseling for emotional and interpersonal functioning.

Mon–Fri 8:30 am–4:30 pm (Monday evenings by appointment only)

Disability Support Services (DSS)
DSS assists with coordinating accommodations for students who have cognitive (learning), psychological and physical disabilities. Students are strongly encouraged to register with the office in advance to receive accommodations in a timely manner.

Mon–Fri 8:30 am–4:30 pm